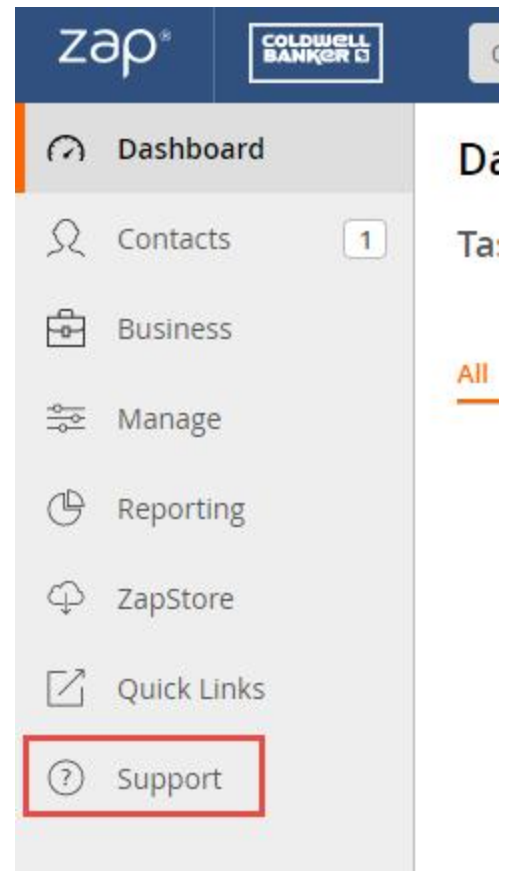


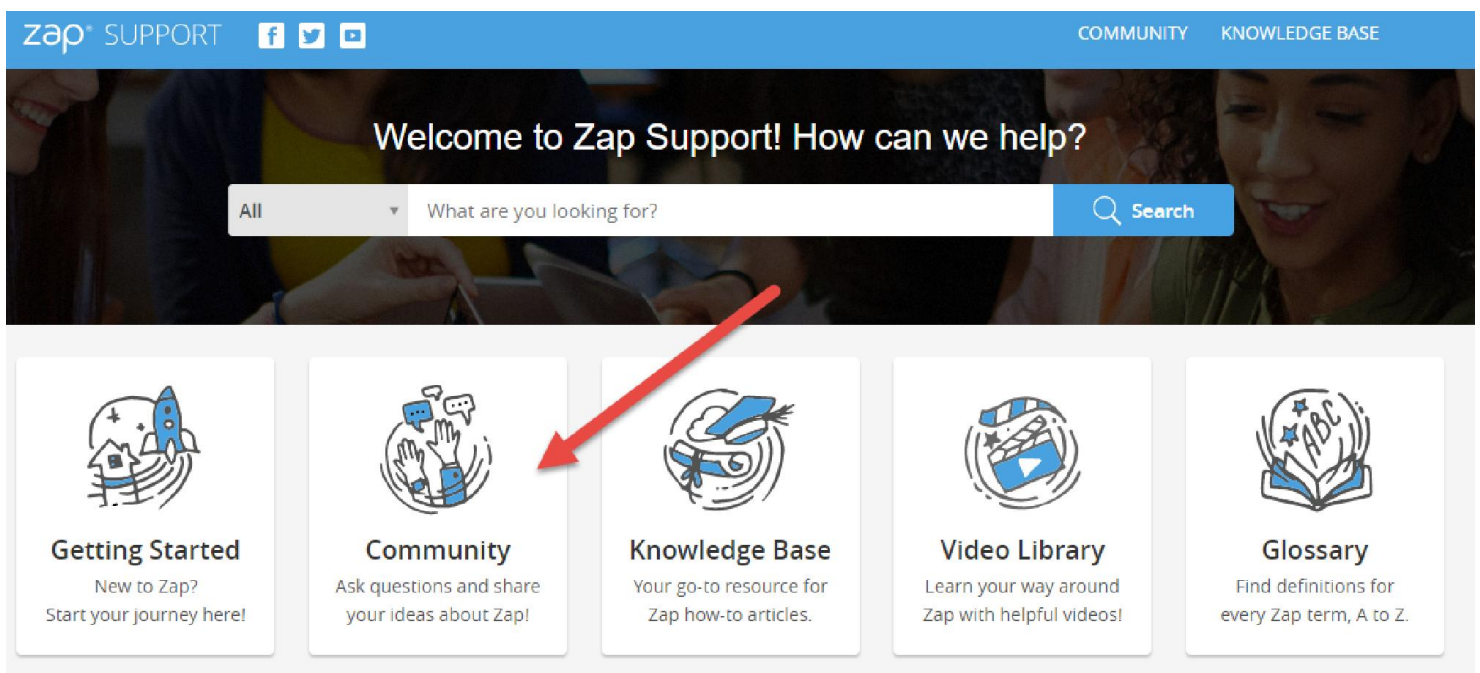
Zap Community

Question, support, new features and so much more!

1. Login to your Zap Dashboard www.new.myzap.com
2. Click on “Support” on the left navigation bar —>



3. For support, click on Community:



4. You can start typing your question, or click on “Post a Question”:

zap* SUPPORT

COMMUNITY KNOWLEDGE BASE

Search for answers in our Community

All What are you looking for? Search

Jamie Girvin
Frequent Visitor

COMMUNITY TOPICS

- My Account
- Contacts & Follow-ups
- Requests & Tasks
- Zap Website & Apps
- Zap CRM Mobile App
- Zap Suggestions
- Zap News

Post a Question

USERS ONLINE (124)

Featured Posts

- Bulk email is coming soon!**
Avani Saxena in Zap News, yesterday
Ever have a message you want to send out to a bunch of people at ...[read more](#)
11 Likes 13 Replies
- Lending a helping hand: a chat with Michael Reagan**
Christine Nedilsky in Zap News, Saturday
Have you ever placed a heated call to a company, or left a strong...[read more](#)
9 Likes 0 Replies
- Get familiar with Contact tags!**
Avani Saxena in Zap News, Thursday
More flexibility to organize your Contacts has arrived! Now that ...[read more](#)
2 Likes 5 Replies

Frequently Asked Questions

- How do I update my website and areas served?**
Lulu Williams in My Account, August
2 Likes 5 Replies

Always check the community first, this is a great resource built right into the system to help you navigate!

Still have questions?

Should you have any trouble accessing your Zap or CB Exchange Account, or have any **technical issues**, please reach out to jamiegirvin@cbba.com or call 425-467-1576.

Thank you!